

# Terms & Conditions

*Last updated: 5/1/2025*

## 1. Acceptance of Terms

These Terms & Conditions (“Terms”) govern your use of the website and services of Foothills Food Bank (“we,” “us,” or “our”). By accessing our website or using our services, you agree to these Terms.

## 2. Changes to Terms

We may update these Terms at any time. Updated Terms will be posted on our website and are effective ten (10) business days after posting.

## 3. Use of Website and Services

You agree to use our website and services lawfully and in accordance with these Terms. You are responsible for your conduct and any content you submit.

## 4. Donations and Payments

- All donations are voluntary and non-refundable unless otherwise stated.
- Payment processing is handled by secure third-party providers.
- Donation receipts will be provided for tax purposes where applicable.

## 5. Intellectual Property

All website content is owned by Foothills Food Bank or its licensors and protected by law. You may not use, reproduce, or distribute content without written permission.

## 6. User Submissions

By submitting content, you grant us a non-exclusive, royalty-free, perpetual, worldwide license to use, display, and distribute it, subject to our Privacy Policy.

## 7. SMS/Text Messaging Program (A2P 10DLC Compliance)

If you opt in to our SMS/text messaging program:

- You must provide express consent to receive messages.
- Message frequency and types (e.g., event reminders, donation opportunities, volunteer updates) will be disclosed at opt-in.
- Standard message and data rates may apply.
- You may opt out at any time by replying "STOP." For help, reply "HELP" or contact us at [director@foothillsfoodbank.org](mailto:director@foothillsfoodbank.org).
- We do not sell, rent, or share your mobile number or SMS consent data for marketing purposes.

## 8. Prohibited Uses

You may not use our website or services to:

- Violate any law or regulation
- Infringe on others' rights
- Transmit harmful code or spam
- Engage in unauthorized advertising

## 9. Limitation of Liability

Foothills Food Bank is not liable for indirect, incidental, special, or consequential damages arising from your use of our website or services.

## 10. Indemnification

You agree to indemnify and hold harmless Foothills Food Bank from any claims or damages arising from your use of our website or services or your violation of these Terms.

## 11. Governing Law & Dispute Resolution

These Terms are governed by the laws of the state in which Foothills Food Bank is headquartered. Disputes will be resolved through binding arbitration in that state.

## 12. Contact Us

For questions about these Terms, contact:

Foothills Food Bank

8255 Kendall Rd, Maple Falls, WA 98266

[director@foothillsfoodbank.org](mailto:director@foothillsfoodbank.org)

360-392-8149

A registered 501(c)(3) nonprofit organization.